

How to make payment via RHB Now

1. You must have a RHB online banking (RHB Now) account in order to use this facility.
2. Go to <http://www.rhb.com.my/rhbnw/> and click "Login".

The screenshot shows the RHB Now website interface. At the top right, a yellow box contains the text "1. Click Login button." with a yellow arrow pointing to a red "login" button. The website header includes the RHB logo, navigation links for "Consumer", "Business", and "About RHB Banking Group", and a "100 years Banking Group" anniversary banner. A main navigation menu lists services such as "RHB Now", "Cards", "Loans", "Islamic Banking", "Easy by RHB", "Wealth Management", "Premier Banking", "Online Trading", "Unit Trust", "Insurance", "Deposits", "Remittance", "Rates & Charges", and "What's New". On the left, a "RHB Now" sidebar lists various services like "Overview", "Check Balances", "BillPay", "Fund Transfer", "Reload", "eIPO", "ASNB Additional Purchase", "RHB-PayPal", "Smart Notification", "Security Tips", "RHB Now Mobile Banking", and "RHB Now Exclusive Deals". The main content area features a "RHB Now Internet & Mobile Banking" banner with the slogan "Banking right here, right now" and a video player showing a demo of the mobile banking interface. A "What are you looking for?" search bar is on the right, with options for "First Time User", "View Video Demo", "Interactive Demo Tour", "FAQ", and "Need Assistance?".

3. Key in username and click "OK".

The screenshot shows the RHB Online Banking login page. The browser address bar displays "https://logon.rhb.com.my". The page header includes the "RHBNow" logo and the date "1:15:26 PM | Thursday, 24th October 2013". The main content area is divided into two sections. On the left, a "Hello" section prompts the user to "Please key in your username:" with a text input field and an "OK" button. A yellow callout box with an arrow points to the input field, containing the text "2. Key in username.". Below the input field is an "On-Screen Keyboard" icon. A second yellow callout box with an arrow points to the "OK" button, containing the text "3. Click OK button.". Below the "Hello" section are links for "I am a first time user" and "View Demo". A section titled "I have a problem logging in" includes links for "Forgot password", "Forgot username", and "Re-registration". A "Need assistance?" section provides the contact number "03-9206 8228" and an option to "send us an email". On the right, a "Phishing Alert" section features an illustration of a thief and text warning against online banking scams. It states: "Don't fall prey to online banking scams. Kindly be aware of any e-mail claimed from RHB Bank requesting for personal and account details. Please be informed that the bank will never ask the customer to reveal and update their personal and account details or any other sensitive information pertaining to the customer's account via emails. In the event of such email received, please do not act upon it instead please contact our 24-hour Call Centre immediately at 03-9206 8228." A link is provided to "Click here to find out more about identifying a phishing/spoof website". At the bottom right, there are two award logos: "BANKINGFINANCE NETBALL AWARDS 2011 Best Security Initiative" and "Entrust SECURED BY SSL A VERIFIED". The footer contains copyright information "©Copyright 2012" and links for "FAQ", "Terms & Conditions", "Privacy", "Client Charter", and "Disclaimer".

4. Select and click "**BillPay**" option from the horizontal tabs and the **One Time Password (OTP)** will be sent to your registered mobile phone number for RHB Now (via SMS).
5. Key in the **OTP** (as stated in the SMS that has been sent to you) correctly before click the "**Submit**" button.

The screenshot shows the RHB Online Banking login page. The browser address bar displays <https://logon.rhb.com.my>. The page header includes the RHB Now logo, a "logout" button, and the date "1:21:20 PM | Thursday, 24th October 2013". A navigation menu contains "Home", "Account", "Fund Transfer", "BillPay", "Prepaid Service", "Investment", and "Profile". The "BillPay" tab is selected, and a yellow callout box with an arrow points to it, containing the text "4. Select **BillPay** from the menu."

The main content area is titled "Authentication" and contains the following text: "For added security, you are required to enter the One Time Password (OTP) received via SMS to proceed with any Fund Transfer, BillPay and/or Prepaid transactions." Below this text are two input fields: "Security Code" with the value "138355" and "One Time Password" with an empty text box. A yellow callout box with an arrow points to the "One Time Password" input field, containing the text "5. Key in the One Time Password (OTP)."

Below the input fields is a note: "Your OTP has been sent to your registered mobile number for RHB Now. [Click here](#) if you have not received the OTP. To change the registered mobile number, please call our Customer Care Centre at 03-9206 8228." At the bottom of the authentication section are two buttons: "Submit" and "Cancel". A yellow callout box with an arrow points to the "Submit" button, containing the text "6. Click **Submit** button."

The footer of the page contains the copyright notice "©Copyright 2012" and a series of links: "FAQ", "Terms & Conditions", "Privacy", "Client Charter", and "Disclaimer".

At the bottom of the page, there is a small grey box containing the JavaScript code: `javascript: __doPostBack('_ctl0$'_ctl7$lnkSendSMS,')`

6. Select the biller's name as **KDU University College (PG) SB** from the drop down menu.

Home Account Fund Transfer **BillPay** Prepaid Service Investment Insurance Apply Profile

Own Account
Other Biller
Open Payment
Manage Favourite
Manage Future Payment
JomPAY
Open Payment
Manage Favourite
Manage Future Payment
Payment History

OPEN PAYMENT
Make a one-time payment to any biller in the following list

JOIN OUR WHERE'S AVATAR?
Spot, Count & Win Contest today!

GRAND PRIZE x3
CASH WORTH RM10,000
BONUS PRIZE x100
CASH WORTH RM100
7 September - 29 November 2015

Service Announcement
Dear Valued Customers,
Please be informed that for bill payment to Syarikat Bekalan Air Selangor (SYABAS), you are required to enter the first 8 digits of the bill number.
Kindly note that bill payment to Bekalan Air Pulau Pinang and AEON Credit via RHB Now are currently suspended until further notice.
For customers who have preset these two (2) billers as Favourite under BillPay, please reset your Favourite BillPay once the services are available again.
We sincerely regret the inconvenience caused.

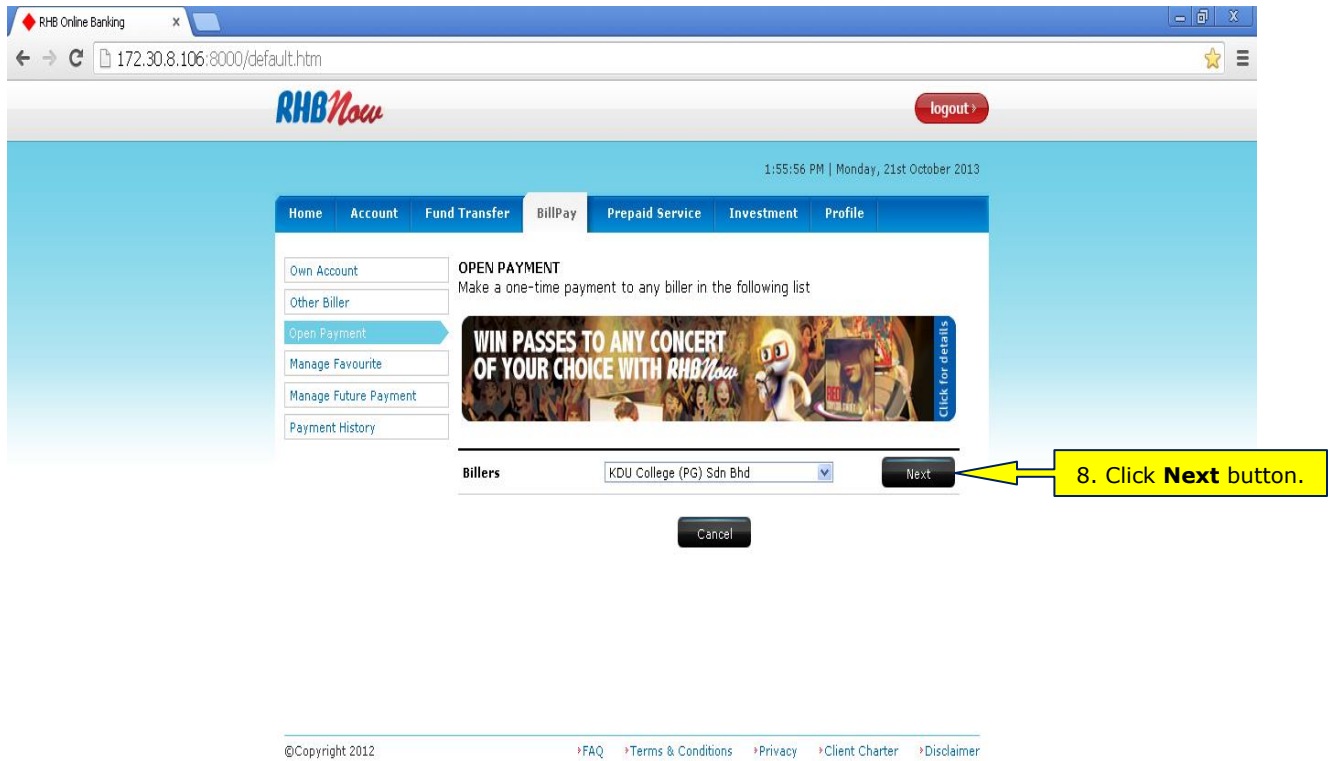
Billers

Karyanet Sdn Bhd
Jab Pelajaran WP Putrajaya
Jab Zakat Negeri Kedah
Jab. Pengangkutan Jalan (JPJ)
Jabatan Kastam Diraja Malaysia
Karyanet Sdn Bhd
KDU University College (PG) SB
KBU International College
Kelab Golf Negara Subang
Kelab Golf Perkhidmatan Awam
Kelab Rahman Putra Malaysia
Kem Perumahan & Kerajaan Temp
Kementerian Pendidikan M'sia
KKM - Bhg Kejururawatan
KKM - Bhgn Farmasi
KKM - Keselamatan Sinaran
KL Golf & Country Club

Next

7. Select the biller's name as **KDU University College (PG) SB**

7. Click **"Next"** button to continue with the transaction.



The screenshot shows the RHB Now online banking interface. The browser address bar displays "172.30.8.106:8000/default.htm". The RHB Now logo is at the top left, and a "logout" button is at the top right. The date and time "1:55:56 PM | Monday, 21st October 2013" are shown. A navigation menu includes "Home", "Account", "Fund Transfer", "BillPay", "Prepaid Service", "Investment", and "Profile". The "BillPay" section is active, showing "OPEN PAYMENT" with the instruction "Make a one-time payment to any biller in the following list". A sidebar on the left lists options: "Own Account", "Other Biller", "Open Payment", "Manage Favourite", "Manage Future Payment", and "Payment History". A promotional banner for "WIN PASSES TO ANY CONCERT OF YOUR CHOICE WITH RHB Now" is displayed. Below the banner, a "Billers" dropdown menu is set to "KDU College (PG) Sdn Bhd". A "Next" button is highlighted with a yellow callout box containing the text "8. Click Next button.", and a "Cancel" button is located below it. The footer contains copyright information and links for "FAQ", "Terms & Conditions", "Privacy", "Client Charter", and "Disclaimer".

8. Fill up the necessary payment details e.g. **Student Number**, **Mobile Phone Number** and **Amount**. Complete these details before click the “**Preview**” button.

The screenshot shows the RHB Now online banking interface. The browser address bar displays "172.30.8.106:8000/default.htm". The RHB Now logo is visible in the top left, and a "logout" button is in the top right. The navigation menu includes Home, Account, Fund Transfer, BillPay, Prepaid Service, Investment, and Profile. The BillPay section is active, showing the "OPEN PAYMENT" form. The form includes a sidebar with options like "Own Account", "Other Biller", "Open Payment", "Manage Favourite", "Manage Future Payment", and "Payment History". The main form fields are: "From Account" (ORDINARY CA IB 2-14277-9000525-7 MYR 119,492.38), "Available Daily Limit" (MYR 6,000.00), "Payee" (KDU College (PG) Sdn Bhd), "Payee" (Tester 1), "Student Number" (12345), "Mobile Phone Number" (0123456789), "Amount" (100.00), and "Payment Date" (22/11/2014). A yellow box with the text "9. Fill up the Student Number, Mobile Phone Number and Amount." has arrows pointing to the Student Number, Mobile Phone Number, and Amount fields. Below the form, a yellow box with the text "10. Click Preview button." has an arrow pointing to the "Preview" button. The footer contains copyright information and links to FAQ, Terms & Conditions, Privacy, Client Charter, and Disclaimer.

9. Check the summary of transaction details. Key in the **OTP** (as stated in the SMS that has been sent to your registered mobile phone number for RHB Now) correctly before click the **“Submit”** button.

The screenshot shows the RHB Now online banking interface. The browser address bar displays "172.30.8.106:8000/default.htm". The page header includes the RHB Now logo and a "logout" button. The navigation menu shows "Home", "Account", "Fund Transfer", "BillPay", "Prepaid Service", "Investment", and "Profile". The "BillPay" section is active, displaying "OPEN PAYMENT" and a warning: "Please ensure that the details below are correct before proceeding".

Transaction details include:

- From Account: ORDINARY CA IB 2-14277-9000525-7 MYR 119,492.38
- Available Daily Limit: MYR 6,000.00
- Payee: KDU College (PG) Sdn Bhd
- Payee: Tester 1
- Student Number: 12345
- Mobile Phone Number: 0123456789
- Amount: MYR 100.00
- Service Charge: MYR 0.00
- Payment Date: 22/11/2014

The Authentication section shows a Security Code of 520476 and a One Time Password field. A yellow callout box with an arrow pointing to the One Time Password field contains the text: "11. Key in the One Time Password (OTP)". Below the authentication fields, a message states: "Your OTP has been sent to your registered mobile number for RHB Now. Click here if you have not received the OTP. To change the registered mobile number, please call our Customer Care Centre at 03-9206 8228." A yellow callout box with an arrow pointing to the "Submit" button contains the text: "12. Click Submit button." The footer includes copyright information and links for FAQ, Terms & Conditions, Privacy, Client Charter, and Disclaimer.

10. The transaction has been completed. The status and the summary of transaction will be displayed for your reference.

The screenshot shows the RHB Online Banking interface. A yellow callout box with the text "13. Status of the transaction will be displayed." has an arrow pointing to a yellow banner that reads "Transaction is successfully completed".

Navigation Menu:

- Own Account
- Other Biller
- Open Payment
- Manage Favourite
- Manage Future Payment
- Payment History

Transaction Summary:

OPEN PAYMENT

Transaction is successfully completed

Reference No.	20141122791702
Date	22/11/2014 13:57
From Account	ORDINARY CA IB 2-14277-9000525-7 MYR 119,492.38
Available Daily Limit	MYR 5,900.00

Tester 1

Payee	Tester 1
Student Number	12345
Mobile Phone Number	0123456789
Amount	MYR 100.00
Service Charge	MYR 0.00
Payment Date	22/11/2014
Payment Type	Immediate
Status	Successful

Account Information:

Account	ORDINARY CA IB 2-14277-9000525-7 MYR 119,492.38
Account Balance	MYR 119,392.38

I want to add this payee to my favourite

RHB Logo: www.rhb.com.my, 1677-8111